

Know the LAW

The superior newsletter
from Clientèle Legal

Issue No. 23 – 2022



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Professional legal
services in action



ACTUAL CLIENTS



ACTUAL CASES

Clientèle Legal protected my family!



“Clientèle Legal assisted me with a very delicate family matter,” says Mbali Masango. “It involved a child in a vulnerable position. I needed legal and emotional support. My lawyer provided me with both. She was always there for me, giving me updates and advice. A Protection Order was issued and the matter was resolved.”

If you are in urgent need of protection the court may issue a Protection Order against the person who might be endangering you or your family. The respondent must abide by the order or risk arrest for contempt of court charges.

Lucky Malatjie says Clientèle Legal assists in a variety of family matters: “Whether it is a Protection Order or an uncontested divorce, we have professional lawyers and advisors

standing by to assist you.”

Clientèle Legal’s services are available 24 hours a day. “My lawyer called me any time it was needed,” confirms Mbali. “Whether it was 8pm or 10pm, when I required urgent assistance, she updated me on the progression of the case. It gave me peace of mind to know that I was not alone and that I had a qualified lawyer protecting me and my family. Thank you.”



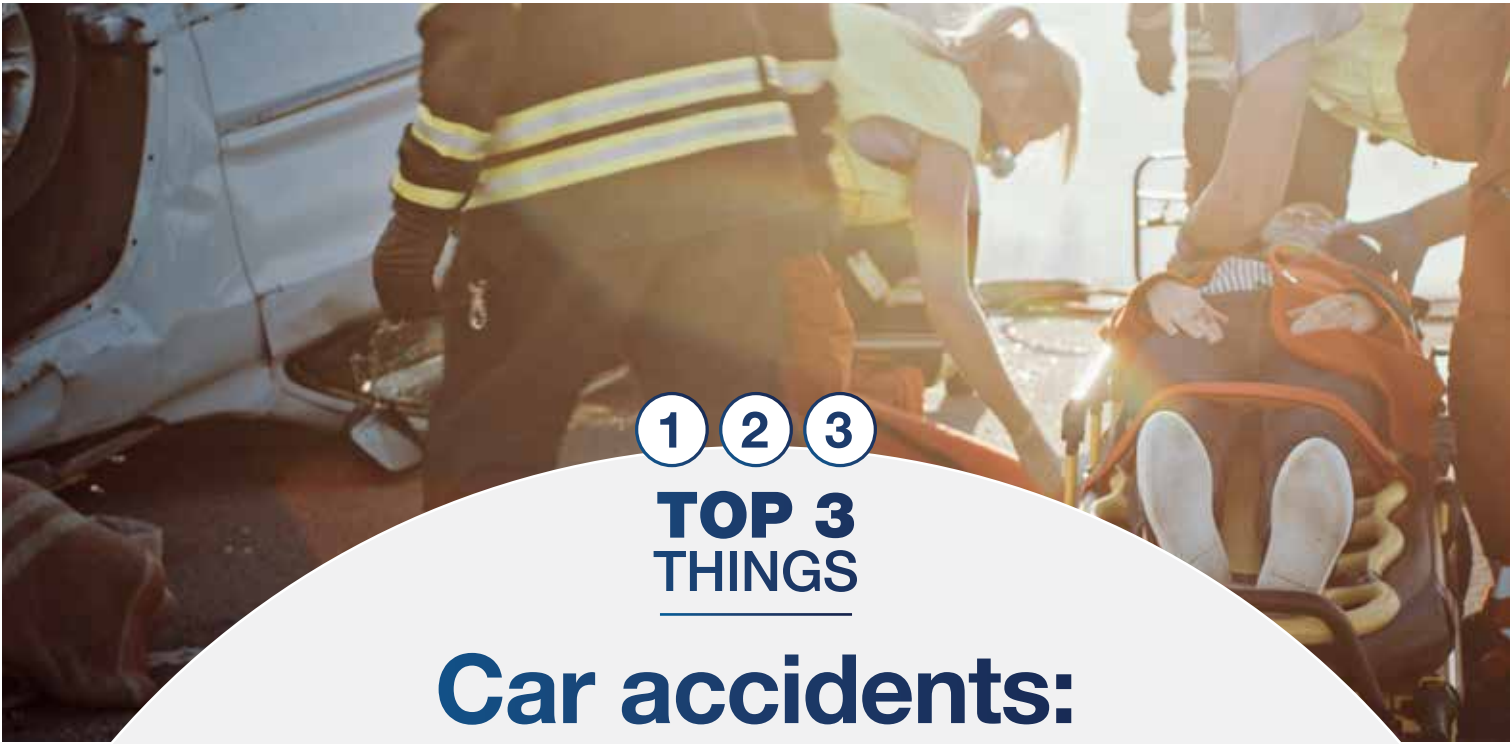
You are not alone.

Call us. We know how to
protect you and your family

Lucky Malatjie, Clientèle Legal

Lawyers
Tip





1 2 3

TOP 3 THINGS

Car accidents: What to do

1. Stop and stay at the scene

Stay calm. Switch on your hazards. Get out of your car if it is safe and make sure no one is hurt. If possible, get obstructions and cars out of the way to ensure the situation does not get any worse. If any person has been injured or property damaged you have to stay on the scene and wait for the Metro Police or SAPS to arrive.



2. Document the scene

Make notes of the accident, taking notes and photographs where possible. Include personal details, vehicle registration numbers, tow-truck information and insurance details of all drivers involved in the accident.



3. Report the accident

You have to report the accident to the closest police station within 24 hours. Make sure you get the AR (Accident Report) or a photo of the AR, if you can not get a physical copy, so you can proceed with any insurance claims or third party claims if necessary.



STRANGE CRIMES AROUND THE WORLD



Man throws a **live alligator** through a drive-thru window

Palm Beach, Florida. While making a stop at the drive-thru of his local Wendy's, a man threw a three-and-a-half-foot-long alligator through the restaurant's window.





IN THE NEWS

Municipal Account disputes: **What can you do?**

While access to water and electricity are regarded as basic human rights according to our Constitution and other laws, it is subject to availability and access, thus we cannot simply demand that we receive free water and electricity. **We should be granted access to it, but it comes with restrictions and fees.**

Thus, we have municipalities which charge us for services and they may disconnect our electricity and even partially cut off water if the charges are not paid. It is often a troublesome relationship with our councils, but a necessary one.

So, how should you approach it if there is a payment dispute with your municipality? Clientèle Legal advises that you pay the charges if you can, while you settle the dispute, otherwise you might be disconnected for a long period of time. Secondly, to always keep a good record of the paperwork and follow all the necessary complaint procedures, even if they appear time-consuming. It will help your case later on.

In a recent case, Clientèle Legal helped a client whose water bill shot up from R800 per month to R27,000 in one payment period. Even though the client logged the dispute in August 2021, the

municipality did not respond to the dispute. In November, the municipality threatened to disconnect the client's electricity if they did not pay the outstanding water bill. The Council is allowed to disconnect electricity in lieu of water, but they are not allowed to withhold you from all water, as per the Constitution, which holds access to water as more absolute. Additionally, councils are not legally allowed to disconnect a service while the matter is in dispute, which was the case here.

Our client's electricity was disconnected on 1 February, after which we appointed an attorney from our panel to assist. They contacted the municipality as well as the Ward Councillor and started negotiations with all parties. The matter was resolved within 48 hours and the electricity connected while the lawyer was still on site.

It is amazing what happens when Clientèle Legal gets involved.

INCREASED ELECTRICITY USAGE



Since our first democratic elections, more and more South African households have access to electricity.

It has gone up from around 50% in 1994 to 90% currently.



SUPERIOR LEGAL SERVICES IN ACTION!

DID YOU KNOW



Clientèle Legal supports our businesses?

Whether it is debt collection, labour matters, drafting of contracts or civil matters, contact us today for a free tailor-made quote for your small and medium-sized business. Email business@clientelelegal.co.za.



“Advice that I can give to small businesses in South Africa is, get a Clientèle Legal business plan.”

Lee Davidson – Moving Parts Tractor Spares (Actual Client)



“I got a Clientèle Legal policy because I trust the brand and I know with them my business is legally protected.”

Pooven Chetty – Marketing Leads Solution (Actual Client)



“My advice is to get legal cover from the start, because you might run into trouble later, and you probably won’t be able to afford a lawyer then.”

Kaila Galley – Care Givers SA (Actual Client)



“South Africa needs more businesses, more businesses need Clientèle Legal.”

Levi Mnguni – Thuto Stationery (Actual Client)



KNOW YOUR LAWYER



Lucky Malatjie Clientèle Legal Lawyer

“The highlight of my career was being admitted as an Attorney of the High Court. It is my life’s calling to be able to provide people with quality legal care and to see that justice is served. At Clientèle Legal, we often assist and represent people who would not have been able to afford a lawyer otherwise. We do important work here. I am proud to be part of it.”

Clientèle encourages all South Africans to get vaccinated. However, your vaccination status will not affect your Clientèle Legal policy terms and premiums.

HELPFUL INFO

THE 3 VACCINES AVAILABLE IN SA:

- Pfizer (mRNA vaccine)
- Johnson & Johnson (viral vector)
- Sinovac (inactivated virus)

Source: Discovery Covid FAQ



Clientèle
LEGAL

Clientèle Legal contact information

Tel: 0860 004 529 • Fax: 011 320 3133 • Email: lawyers@clientele.co.za • Website: www.clientelelegal.co.za • Mobisite: www.clientelelegal.mobi

If you would like to receive this newsletter send an e-mail to: knowthelaw@clientelelegal.co.za (please include your name and policy number)

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